

TERMS AND CONDITIONS

Our brand refers to “Enens”. “You” are our customer. These Terms and Conditions govern the ordering, sale and delivery of goods. Please ensure that you fully understand the Terms and Conditions before placing an online order with us. We reserve the right to facilitate changes to our terms and conditions, at our sole discretion. The content of the website belongs solely to Enens. Any misuse of content is prohibited and deemed a criminal offence

To begin with your online purchase you will first need to setup an account on the Enens website using the following details:

1. First Name
2. Last Name
3. Email Address
4. Cellphone Number

You will also be required to create a Password.

Kindly note that goods are displayed in the best visual capacity. Colours may vary slightly from the original.

No Returns or Refunds are allowed on Jewellery Items , Blouses, and Sale Items.

We endeavour to keep our stock updated at all times. If for any reason you have placed an order on an item that is no longer available and have already paid for it we will advise you and facilitate a refund for the amount paid for this item.

We reserve the right to change prices on the site. By accepting Terms and conditions you are acknowledging that you are aware of this.

Payment for an item/items is required via EFT. Proof of payment will need to be emailed to admin@enens.co.za. Once the funds have cleared into our account we will arrange for delivery. No items will be delivered Friday to Sunday. Delivery times vary from 2 to 5 working days Nationally. Delivery is only within South Africa.

In the event that there is an error in processing i.e., stock not being available, pricing errors, etc. Enens reserves the right to cancel such orders. Always ensure the correct street address is provided for deliveries

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